

CITY OF JOHNSON CITY ROLLOFF COLLECTION SERVICE AGREEMENT

Thank you for the opportunity to provide rolloff container service. In order to provide prompt, efficient service, please note the following procedures and regulations:

For collection service please contact Solid Waste Services at 423-975-2792 no later than 1:00 p.m. for next day service (Monday through Friday). Office hours are 6 a.m. – 5 p.m. Monday thru Friday with operational hours 6 a.m. until 2:30 p.m. Billing inquiries, call 975-2683.

To request having a container emptied, please provide the following information: Name on account, address of container location, container number indicated on left side of container, and name of person making the request. Occasionally, the contents of the open top container cannot be emptied (i.e. stuck, frozen, or set concrete) using normal removal procedures. *The landfill machine operators may be needed to use their equipment to loosen such contents. Their maintenance fee of \$75.00 would be added to your invoice.*

Normal practice dictates that the container user provides suitable approaches to and from the container location to a public street. The city reserves the right to deny service beyond the public roadway due to unsatisfactory access or safety concerns. Mud carried into the street by collection vehicles from containers in muddy locations will be your responsibility to clean-up. Customers who request containers to be located beyond the roadway assume all liability for *damage to curbing, sidewalks, driveways, parking lots, yards, landscaping, or other property off the roadway and agrees to waive any claims against the City for damage to the same.*

Customer is responsible for the container while located on the user's property. If container is damaged by user's equipment or by fire while on site, customer agrees to pay for damage.

COLLECTION REGULATIONS

- The lessee is responsible for entire contents of the container**
- Container must have clear access beginning at 6 am on day of scheduled collection**
- Blocked containers must be rescheduled by the user**
- Do not load containers higher than top and nothing over the sides**
- Do not place tires, TVs, monitors, or liquids (paint) in the container**
- Container should not be filled more than half with dirt, concrete, rock, etc.**
- Containers should be located on a hard, dry surface**
- Rear door of container must be closed, latched, and safety chained**
- The lessee is responsible for unloading overloaded or overweight containers**
- City is not responsible for damage to area used to service container
(includes asphalt and concrete).**

Currently the rates for rolloff collection are as follows:

Service Charge (activation with the City)	\$25.00
Rental of open top container (not pro-rated)	\$120.45 per month (includes tax)
Haul fee of Rolloff container	\$107.50 or \$122.50 each pull
Landfill disposal fee:	
Regular waste (MSW)	\$ 36.71** per ton + fuel surcharge**
Demolition/Special waste (C&D)	\$ 42.33** per ton + fuel surcharge**
(MSW and C&D waste is determined by Iris Glen)	(approx. \$44/ton)

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(Landfill rate AND fuel surcharge is set by IRIS GLEN ENVIRONMENTAL CENTER)**

**YOU WILL RECEIVE YOUR MONTHLY INVOICING ON A 4 X 6 CARD – (Johnson City Utility Sys)
PLEASE PAY AMOUNT INDICATED ON THIS CARD
(If you are interested in electronic billing or email of copy of “cards”, call billing.)**

ALL PREPAYMENTS INCLUDE 1 MONTH’S RENTAL, 1 PULL, AND SERVICE CHARGE

Additional Service Charges

*If scheduled container is blocked or overloaded making it impossible to haul
or if scheduled haul is cancelled at the site after vehicle arrival,
a service charge of half the haul fee will be charged.*

Depending on location, this will result in a service charge of either \$53.75 or \$61.25

Cancellation of scheduled haul must be made no later than 4 p.m. Monday – Friday
on the day prior to the scheduled haul in order to avoid the service charge.

I understand all procedures and regulations and agree to pay the above rates.

Company Name: _____

Service Location: _____

FEDERAL ID# **(if Federal ID# N/A – must have DL# or last 4 of SS#)**
X _____

Date of Delivery: _____

Customer Signature: **X** _____

Date of Signature: **X** _____

This signed agreement must be returned to the Solid Waste Division, along with required prepayment before 1:00 p.m. for next day delivery.

Solid Waste Division **fax number (423) 975-0255**; physical address is **91 New Street**
Visit our website – www.johnsoncitytn.org/publicworks/solidwaste
Email address: rolloff@johnsoncitytn.org